

**CHECKLIST OF REFORMS**  
**USER CHARGES**  
**Name Of the ULB : Dum Dum**

**DESIRED OBJECTIVES:**

Note: JNNURM requires certain reforms to be undertaken by states/ cities in the levy of User Charges on different municipal services, with an objective of securing effective linkages between asset creation and asset maintenance and ultimately leading to self-sustaining delivery of urban services.

1. **CURRENT STATUS**

a. Please provide a list of services being delivered by municipalities/ parastatals and the status of user charges being levied for each.

Type of Service	Service Provider	Tariff Structure	Last Revision of Tariff
Water Supply & Sewerage	ULB, KMWSA and PHE	Minimum level has been prescribed in rules (Copy annexed)	2003
Solid Waste Management	ULB (Partially in select ULBs)		
Public Transport Agencies			
Others (please specify)			

b. Please furnish the costs for providing the following services (total cost as well as per unit cost) and the total and per unit user charges collected in 2004-05

Service	Total O&M Cost (Please specify the unit)		Total user charges collected (Please specify the unit)		Revenue Loss due to	
	Per Unit Cost	Total Cost	Per Unit Recovery	Total Recovery	leakage/ theft	free supply
Water Supply & Sewerage	<b>Rs. 0.17</b>	<b>Rs. 2,175,000.00</b>	<b>Rs. 0.11</b>	<b>Rs. 1,400,000.00</b>	<b>30</b>	<b>18.5</b>
Solid Waste Management						
Public Transport Services						
Others (please specify)						

*(Please provide figures for 04-05)*

*(Collection of User Charge from Commercial and Industrial Holding has already been started)*

c. Please provide metrics and current service levels:

<b>LPCT -</b>	<b>Average 100 litres</b>
<b>Coverage -</b>	<b>86.23% (approx.)</b>
<b>Hours of Supply -</b>	<b>3 hours a day (approx.)</b>
<b>Quality -</b>	<b>Potable</b>

2. TIMELINE FOR ACTION ON REFORMS

a. The State/ULB must formulate and adopt a policy on user charges which should include proper targeting of subsidies, if any, for all services; ensuring the full realization of O&M cost by the end of the Mission period. (Note: This resolution should be passed within 6 months of signing of MOA under JNNURM and a copy submitted to MOUD.)

b. Establishment of proper accounting system for each service so as to determine the O&M cost separately. Please specify the timeline for each service separately

i. Water Supply and Sewerage

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ii. Solid Waste Management

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

iii. Public Transport Services

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

iv. Other (please specify)

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

c. The State/ULB should define service standards and timelines for achieving these

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

d. The State/ULB should define user charge structure and timelines for achieving these Year1   Year2   Year3   Year4   Year5   Year6   Year7  
**[The structure of user charges in respect of supply of water charges has already been defined in the rules and as per directions of the Constitution (74<sup>th</sup> Amendment) Act, 1992 the Municipalities, being the third tier of governance, have been empowered to fix the actual structure of user charges on the basis of ground realities.]**                  

e. The State should set up a body for recommending a user charge structure. Year1   Year2   Year3   Year4   Year5   Year6   Year7  
**[As per directions of the Constitution (74<sup>th</sup> Amendment) Act, 1992 the Municipality, being one of the third tier of the governance, is the authority to take decisions in this regard. The Legislature of this State, as per directions of the provisions of the Constitution of India, has made adequate provisions in the matter in the West Bengal Municipal Act, 1993 and the rules have been framed thereunder fixing the modalities and empowering the municipal authorities to fix the rates.]**                  

f. The State should quantify/study the impact of subsidies for each service on a periodic basis. Year1   Year2   Year3   Year4   Year5   Year6   Year7  
                 

g. Time table to achieve full recovery of O&M costs from user charges (Please indicate proposed recovery level for each year)

Year1	Year 2	Year 3	Year4	Year5	Year6	Year7
	45%	50%	55%	60%	65%	70%

h. Any other reform steps being undertaken (please use additional space to specify) Year1   Year2   Year3   Year4   Year5   Year6   Year7